Work Injury and Personal Injury

Injured at work

For Medical treatment only:

- Enter incident on POSSUM and notify your supervisor
- Complete and submit a Workers Injury Claim form to Injury Management Advisor (IMA)
- Forward any accounts or attendance certificates to IMA
- Refer to Ask Ada, Injury Management for further information on this process.

Medical treatment with modified duties/restrictions and/or time lost:

- Enter incident on POSSUM and notify your supervisor
- Obtain a certificate of capacity (CoC) when attending GP or Hospital
- Complete and submit a Workers Injury Claim form to IMA
- Forward any accounts to IMA
- RTW plan to be implemented

Will this injury effect your firefighting role?

If unsure, speak with your District Manager or IMA.

If yes, please take GP Assessment Form to your GP.

If the employee is required to obtain a certificate of capacity for a

WorkCover clearance, they should also take GP Assessment Form for a fire

clearance at the same time.

Group Personal Accident Insurance

If you have a fire role, you may be eligible to claim under the DELWP Group Personal Accident Insurance cover. Contact Vanessa Dallan – DELWP Insurance Manager on 03 9637 8247 to discuss.

Injured outside of work

Medical treatment only:

Will this injury effect your firefighting role?

If unsure speak with your District Manager or IMA Medical treatment with modified duties/restrictions and/or time lost:

- Advise supervisor and IMA
- Submit sick leave medical certificate
- RTW plan to be implemented.

Will this injury effect your firefighting role?

If unsure speak with your District Manager or IMA.

If yes, please take the GP Assessment Form to your GP.

When the employee is required to obtain a further ordinary medical

certificate for returning to normal duties, they should also take GP

Assessment Form for fire clearance at the same time.

Group Personal Accident Insurance

Further Information and support

If you have a fire role, you may be eligible to claim under the DELWP Group Personal Accident Insurance cover. Contact Vanessa Dallan – DELWP Insurance Manager on 03 9637 8247 to discuss.

AbbreviationsIMAInjury Management AdvisorCoCCertificate of CapacityRTWReturn to Work (Plan)GPGeneral Practitioner

DELWP Injury Management Team

Alison Mead	Team Leader and Metro 9637 8231	Safety & Wellbeing	Ada – Our People- safety and wellbeing
Carina Johnson	Grampians, Loddon Mallee & Hume – 5430 417	Employee Assistance	Ada – Our People- safety and wellbeing – wellbeing - EAP
Jenni Fenech	Barwon SW, Gippsland & Port Phillip – 5172 2573	FireWeb	Safety and Well. – Return to Fire Role – GP Assessment Form
DELWP Insurance Team – Death & Disability		Fit for Fire Officers	Your Regional Fit for Fire Officer can also assist you with the GP Assessment Forms.
Vanessa Dallan	Manager Insurance 9637 8247		

1 July 2018



Environment, Land, Water and Planning



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